

Board of Directors Meeting, Executive team summary-March 30, 2017

Medical Director-Mark Apfel:

- Ultrasound ordered
- 340B committee
- QI report

Operations Director- Fabiola Cornejo

Executive Director-Chloe Guazzone:

HR-preliminary interview with a BH provider that Sophie and I felt could go on for 2nd interview

EMERGENCY OPERATIONS

- Code Blue training scheduled

OUTREACH/HEALTH COACHING-

- First English and Spanish DEEP training held at senior center

NEW INITIATIVES

- Senior survey-organizing a focus group for Spanish speaking seniors with Kathy, Faris, Denise and students on April 5th
- LEAN training and summit in June (Fabi, Chloe, Steph)

IT/EMR (with Jason's input)

- Having demos for dispensary software

COLLABORATION/LEGISLATION

- MOU nearly finalized with county mental health.
- Participation in County Community Health Improvement Plan subcommittee on housing and child health.
- I'm at National Association of Community Health Clinics

PERFORMANCE IMPROVEMENT/QUALITY IMPROVEMENT

- Patient Centered Medical Home (PCMH) project is ongoing with Fabi and I, meeting weekly with consultant.
- LEAN work used to do process map of dispensary. A number of to do's and takeaways with next meeting in 2 weeks.

- Dental hours proposed change
- Policies: 340B project, dispensary charges
- Staff satisfaction survey hanging on the wall

FINANCE/Billing

- Scope change audit still in progress.
- ARCH redistribution of funds for QI based on recalculated formula 100% at risk

ALL OTHER BUSINESS

- Building project on hold.
- In conversation with a contracted compliance officer who Long Valley is working with.
- There have been no letters of intent to sue filed at AVHC. We have arranged for each provider to receive a newsletter from NorCal, our malpractice insurance provider.