

## **Board of Directors Meeting, Executive team summary-March 22<sup>nd</sup>, 2018**

### **Medical Director-Mark Apfel:**

- Stephanie has submitted her resignation
- Cindy and Michelle are completing eyepax training, Marcelle also training
- Dispensary software-Cerner
- Marcelle is volunteering for the next few months

### **Operations Director- Fabiola Cornejo:**

- Mitzi back next week
- Marcelle started volunteering and is creating Quality Improvement dashboards
- Fire inspection update

### **Executive Director-Chloe Guazzone:**

#### **General Information and Updates**

We conducted the annual all-staff satisfaction survey (results to be shared). We are working with Maria to implement the sliding-fee-scale cost survey. Political landscape is uncertain, but the message from Washington was that we are still very much at risk on both the Medicaid and 340B side. Immigration policy appears to have stalled and there is no expectation on a DACA fix anytime soon. There is some discussion about infrastructure funding (See related attachment on the conference summary discussion with HRSA).

#### **HRSA**

- Uniform Data System- Submitted with one comment back that was addressed last week.
- AIMS Grant:
  - Telepsychiatry –contract signed, in process of procuring the equipment for that and modular
  - Dan is working with the school to roll out the substance abuse training for high school students.

#### **Collaborations**

- I attended National Association of Community Health Centers Week in Washington DC. The mood is grim but we gained some good info on 340B, telehealth, HRSA updates to Federal Tort Claims Act, Patient Centered Medical Home and Uniform Data System. We met with Jared Huffman's staffer, the National Rural Health Association, Health Alliance of Northern California, Our project officer Jennifer Clements, and California Primary Care Association.

#### **Projects**

- Carl Rittiman has sent a letter of opinion on our site for increased septic. Meeting with him today.
- New acupuncture benefits- researching providers and contract options
- Ongoing Policy and procedure updates (all scheduled for this month's approval)
- Paula Radell is supporting the policy and procedure work of the site visit.

**Contracts/Memorandum of Understanding:**

- Paperwork has been filed to terminate our old 403B plan. Polycomp is under contract to provide those services
- A renewal for the Quest labs annual contract is pending one follow-up item to be resolved on their end
- The Behavioral Health MOU is still pending. We had an all-hands-on-deck meeting between all interested parties (ARCH membership and BH county and contracted services). We are waiting revisions from the county.
- Espy services manages our reimbursements for telecom services through the government (Universal Service Administrative Company) USAC since March 2015. Contract was renewed for 5 years. Their price went down from 25% of benefit to 22% of allotted benefit. We receive approximately \$10,000 a year in reimbursements for telecom expenses.

**Audit:**

- Scope Change Audit-Exit interview took place with Judy Waterman, Dina, Fabi and I. We are near the finish line with no litigation necessary. We are settling out a few last disallowed costs but it looks like our rate will be favorable (around \$170, current rate is \$139). It will take some time for the balance from 2012 to be settled but we will be reimbursed at the higher rate as soon as the rate change paperwork is submitted when they have made a final determination.

**QI 3 year data trend:**

Table	Measure	2015		2016		2017	
		Universe	Migrant	Universe	Migrant	Universe	Migrant
Patients by zip code	Total unduplicated patients	2650	685	2761	689	2600	617
	11. Hypertension	1397/390	153/48	V1492/P412	138/50	V1305/P373	132/38
	09. Diabetes mellitus	524/158	132/41	V722/P177	201/64	V590/P148	105/31
	20a. Depression and oth	1736/202	172/25	V1745/P263	187/38	V1727/P234	143/20
	20b. Anxiety disorders in	1918/258	191/31	V1673/P283	154/44	V1814/P256	167/33
6B-Childhood Immunization Status	Children who have rec'd age appropriate vaccines who are 2 years of age before the end of the reporting period	21/33	TABLE 6B not reported for Migrant	0/13-0%	TABLE 6B not reported for Migrant	0/31=0%	TABLE 6B not reported for Migrant
6B-Cervical Cancer Screening		334/631=52%		211/570=37%		409/563=73%	
6B-Colorectal Cancer Screening		20/70=28%		19/70=27%		280/690=41%	

**Annual Visit data trend:**

Year-to-date productivity chart										
FY17-18 YTD Visit count										
	Annual Target	Monthly	October	November	December	Q2 TOTAL	January	February	March	Q3 TOTAL
		target								
Mark	2569	214	214	153	86	453	140	146		286
Luiza	1200	100		173	154	327	171	168		339
Cindy	1657	138	115	104	78	297	94	76		170
Hani	893	74	172	105	88	365	83	152		235
Phan (Includes Pa	2703	225	205	124	98	427	191	148		339
Jessica	1096	91	101	66	83	250	76	68		144
Stephanie	874	73	26	30	151	207	94	99		193
Bernie/Gary	1200	100	39	133	173	345	154	135		289
<b>TOTAL</b>	<b>12192</b>	<b>1016</b>	<b>872</b>	<b>888</b>	<b>911</b>	<b>2671</b>	<b>1003</b>	<b>992</b>		<b>1995</b>

There have been no letters of intent to sue filed at AVHC. We have arranged for each provider to receive a newsletter from NorCal, our malpractice insurance provider.