

OUR MISSION

To provide excellent and affordable care to the community of the Anderson Valley.

OUR VALUES

- AVHC is integral to the health of our community.
- Services are accessible, available, and affordable - no one is turned away.
- Access to high-quality health care is a right and a responsibility.
- The staff of AVHC is one of our most valuable assets.
- Services are delivered in a supportive, safe, non-judgmental manner, stressing patient involvement and responsibility, health education, counseling and preventative health care in all programs and services.
- Services at AVHC are of the highest quality, up to date and responsive to the individual needs of our patients in their homes or at the health center.
- AVHC services are responsible, adaptable to a diverse community and are culturally and linguistically appropriate.
- AVHC maximizes financial resources.

ABOUT US

Anderson Valley Health Center has been in operation since 1976 serving the entire community. We became a Federally Qualified Health Center (FQHC) providing general and migrant health services in 2011. Sixty percent of our staff is bilingual in Spanish and English and we offer dental, behavioral, and medical health services.

We are located at 13500 Airport Road · Boonville, CA 95415 and can be reached at (707) 895-3477.

OUR SHARED VISION *is to use creative and innovative ways to*

- Provide equitable whole-person care, to maximize patient and community well-being and happiness
- Seek to understand the needs of our diverse community and lead informed conversations to improve healthcare coordination with our partners at the local, regional, and state level.
- Continue to be financially strong and independent and create new and sustainable revenue sources to facilitate growth of patient services. Consider Diversity, Equity, and Inclusion (DEI) in our financial plan for patients and employees.

STRATEGIC DIRECTIONS AND STRATEGIES

1. Expand Services and Outreach to Target Populations

- Gather information, conduct outreach, and enroll eligible patients (e.g., farmworkers and their families) into MediCal system
- Identify resources for AV Senior population and coordinate a service provider meeting to share information
- Gather information on AV SUD population and identify areas where AVHC can take direct action
- Increase participation in community events where education and outreach can occur

2. Optimize Technology

- Review, revise and train staff on our documentation process and use of templates and codes. Build needed templates and clean up current templates
- Collaborate with community in identifying additional avenues for access and engagement
- Identify current and potential grant funding that can be used for this SD

3. Strengthen Staff and Board Engagement

- Write staff engagement plan with staff involvement
- Do 4 (four) staff/Board activities in 12 months
- Create staff committee to create/design year round outdoor space