

## **Board of Directors Meeting, Executive team Summary-July 11, 2024**

### **Medical Director Report:**

- The medical team completed annual performance reviews last month.
- We have a medical student, Anders, from Norway (attending medical school in Hungary) shadowing our providers this week.
- High school intern, Jennifer, has been working with the medical assistants over the past month.

### **Operations Director Report:**

- Three new employees, Gabby Espinoza (Dental Hygienist), Linda Mendoza (Front desk receptionist) and Suzie (Dental Assistant) have started working with us.
- The Federal Trade Claims Act (FTCA) deeming application was submitted with only two minor corrections that were returned.
- Juan Perez and Juan Quiroz resigned and Crist Perez is on leave.
- We have restructured staffing to fill a gap in front-desk leadership. Rubi Castillo-Saldana will take on front-desk supervision. She will continue to supervise medical records and conduct CalFresh applications. We will look to train a new staff member on CalFresh enrollment and MediCal assistance.
- Our billing consultant, Kelly Maldonado rescheduled her visit and now will be onsite in August to support workflow and training for providers on coding.
- There are three high-school Ed foundation interns with us this summer. 1 in admin, 1 in dental and 1 in medical.

### **Executive Director Report:**

- While I was away, there were two positive changes that came from the state. 1. Acupuncture was added back as a covered benefit to the state budget and 2. The navigator grant was reinstated.
- The state released a late June notice that they may postpone enforcement of the minimum wage increase to October or January. This is not final. Since we have communicated with staff that raises will occur in July, we are sticking with that schedule for minimum wage increases as well.
- The Behavioral Health Service Expansion grant was submitted.
- The all-staff retreat will take place on September 10th. Lori Lewis will facilitate for us. Harvest fest will take place on October 22<sup>nd</sup>. Please mark your calendars.
- Still no news from HUD on the 400K, although I did connect Jared Huffman's team in, and they are following up with HUD and got the response "we are working on it".

**Incidents:** 1 HIPAA violation

**Visit status:**

	Q1 YTD tot	Q2 YTD tot	Januar	Feb	March	Q3 YTD tot	April	May	June	FY TOTAL
John Rochat	469	870	118	97	148	1233	161	184		
Mark Apfel	74	119	0	7	14	140	17	2		
Cindy Novella	374	695	75	89	97	956	100	128		
Jess Dawdy	511	1033	164	161	189	1547	213	218		
Cary Smeltzer	83	447	68	140	134	789	166	200		
Melanie Fuller	321	647	121	84	115	967	135	97		
Amanda Farrar	212	409	60	67	70	606	70	45		
Lea Queen	196	370	47	36	69	522	81	72		
Amy Pittelkau	330	593	110	44	1	748	16	0		
Dr. Tanglao, DDS	423	831	145	129	159	1264	137	134		
VACANT DENTIST	248	352	144	156	83	735	171	218		
Crist Perez	16	29	1	0	22	52	13	16		
Cyd Bernstein	0	261	36	76	83	456	73	113		
Telepsychiatrist (Cayo Alba)	0	13	0	11	5	37	5	8		
Aurelio Guzman	128	228	0	0	18	246	27	42		
Inactive Providers	61	63	3	0	0	58	0	0		
TOTAL	3446	6960	1092	1097	1207	10356	1385	1477		
	2426	2560	2617	2617	*no change, relevant is u		2676	2700		

