

Board of Directors Meeting, Executive team Summary-October 3, 2024

Medical Director Report:

- John is out for 1 month.
- Jess is out for 1 week and we have been short staffed this week.
- Cindy and Chloe attended the rural roundtable which focused on developing programming to support the 65+ population. There is a brief that will be shared with the board from the meeting.

Operations Director Report:

- We have hired a new receptionist/medical records position. We also retained Linda at the front desk as we had a position open up.
- Eleanor's last day is October 4th. Dr. Tryon is starting October 21st.
- We have submitted a self-attestation for the Partnership Health Plan audit.
- Sliding fee scale survey is underway.

Executive Director Report:

- Two pieces of great news this month; We got the \$400,000 from the Huffman community project grant AND we were awarded the Behavioral Health Service Expansion (BHSE) grant for 1.1 million dollars (600K year 1, 500K year 2)!!!! After BHSE ends, \$500,000 will roll into our base grant every year for good.
- We have been working on follow-up items from Kelly's visit. The Master Fee Schedule is currently being reviewed for codes that we don't use and fees will be set up after that and brought to the board for review.
- The annual all-staff retreat took place on September 10th. It was a great day. We did a mix of team building activities and focused heavily on good working relationships and communication.
- I attended rural roundtable in Redding.
- We are working with Larann Henderson, LCSW to develop a scope of service for her to support our behavioral health team. With the award of the BHSE grant, she will probably take on a bit more of the program set-up.
- Our CFO is beginning audit prep for FY 2023 and the auditor came for an on-site visit on October 1st.
- We are due for a HRSA site visit in 2025 and are starting to prep for that with the Write Choice Network team.

Incidents: 1 patient complaint

Visit status:

	Annual Target	Monthly Target	July	Aug	9
John Rochat	1233	103	157	166	
Mark Apfel	140	12	17	26	
Cindy Novella	956	80	75	144	
Jess Dawdy	1547	129	183	96	
Cary Smeltzer	789	66	157	183	
Melanie Fuller	967	81	88	104	
Amanda Farrar	606	51	68	87	
Lea Queen	522	44	18	0	
Gabby Espinoza	748	62	39	102	
Dr. Tanglao, DDS	1264	105	139	177	
VACANT DENTIST	487	41	0	0	
Crist Perez	0	0	0	0	
Cyd Bernstein	456	38	63	72	
Telepsychiatrist (Cayo Alba)	37	3	2	12	
Aurelio Guzman	246	21	36	22	
Inactive Providers	0	0	0	0	
TOTAL			1042	1191	
		Unduplicated patients	2693	2676	

