

## **Board of Directors Meeting, Executive team Summary-March 6, 2025**

### **Medical Director Report:**

- We continue seeing multiple cases of influenza A daily as well as other respiratory viruses.
- Dr. Cary Smeltzer was accepted into the UC Irvine addiction medicine fellowship. She will have twice monthly webinars and two conferences over the course of the year. This is great timing with our push to expand services for substance use disorders/treatment.
- Marcelle and I continue working with our subject matter expert through the PHMI grant to improve hypertension and diabetes management. Our current focus is improving and standardizing the workflow of patients with diabetes to our diabetes educator.
- Jess Dawdy, NP, ran a code blue drill with the front desk and medical team and next month will coordinate an ACLS drill.

### **Operations Director Report:**

- We are partnering with the school and MCOE to send us a student intern who wants to go into the medical field for the rest of the year (2 hours per day). We will also offer three summer intern positions for the AVEd Foundation.
- Staffing: Front desk is fully staffed, training is underway. Offers have been extended to two part-time dentists and a dental assistant. An offer is being prepared for a part-time behavioral health provider.
- Women Infant and Children program (WIC) will be onsite every 2<sup>nd</sup> Wednesday of the month.
- I am attending multiple webinars on changes in immigrant policy. We trained all staff on potential immigration enforcement activities in the health center. Health centers are no longer considered sensitive locations and are not exempt from ICE activity.

### **Executive Director Report:**

- UDS reporting was submitted on Feb. 15<sup>th</sup>. At the last minute, the guidance issued was to withhold Sexual Identity and Gender Identity (SOGI) data. To be discussed.
- ARCH directors have set up a weekly meeting to address ongoing federal funding concerns as well as concerns for Community Health Resources Network (CHRN) funding.
- The Targeted Rate Increase (TRI) was implemented and Partnership is still working out the formula for CHRN. This may have a significant impact on CHRN's continued operation. We may see a reduction in QI revenue if CHRN can't receive our payments anymore, and there may be a payback obligation to CHRN.
- Our audit was presented with no findings.
- We are now having bi-weekly meetings with Kelly Maldonado to advance many of our larger billing projects. We are working on; 1. Automatic Good Faith Estimates 2. Presenting billing audit findings to providers 3. Medication charges in ECW. 5. Kelly is working with Jason on coding and templating.
- Our next Operational Site Visit with HRSA will be Oct-Dec 2025. We are on schedule for policy review and the next big item will be the needs assessment, which the Write Choice Network will complete. The risk Management Report will be presented tonight.

**Incidents:**

1 patient complaint

**Visit data:**

	<b>Annual Target</b>	<b>Monthly Target</b>	<b>Q1 YTD total</b>	<b>Q2 YTD total</b>	<b>January</b>	<b>February</b>
John Rochat	1644	137	431	580	142	
Mark Apfel	187	16	52	160	12	
Cindy Novella	1044	87	320	699	70	
Jess Dawdy	2063	172	440	780	223	
Cary Smeltzer	1368	114	473	970	143	
Melanie Fuller	1289	107	294	685	123	
Amanda Farrar	823	69	207	404	66	
Lea Queen	716	60	18	18	0	
Gabby Espinoza	1140	95	234	537	93	
VACANT DENTIST	1601	133	466	503	0	
VACANT DENTIST	1685	140	2	332	226	
Cyd Bernstein	932	78	205	480	75	
Telepsychiatrist (Cayo Alba)	89	7	21	40	6	
Aurelio Guzman	432	36	74	140	10	
Inactive Providers	0	0	0	0		
<b>TOTAL</b>	<b>15013</b>	<b>1251</b>	<b>3237</b>	<b>6328</b>	1189	
		<b>Unduplicated patients</b>	<b>2657</b>		<b>2574</b>	